Nam Pham

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Summary of Qualifications

* Strong customer service skills in maintaining a comfortable environment for the customers
* Engaging: energetic, passionate, approachable and in service to customers.
* Strong attention to detail.
* Proven ability to prioritize and handle multiple tasks in a challenging environment with a positive attitude.

Skills Summary

* Speak fluent Vietnamese/English
* Flexible in performing a variety of duties
* Maintaining a comfortable environment for the customers
* Communicating clearly and cheerfully with customers
* Microsoft Access, PowerPoint, Word, and Excel.
* AutoCAD, SolidWorks, Draftsight CAD Solutions, and Amada Dr. ABE.
* Basic computer hardware assembly and component/device replacement.

Professional Experience

Spears Restaurant Wichita, KS

* Waiter
* Food Prep
* Dishwasher

Subway Wichita, KS

* Sandwich artist
* Responsible for Opening/Closing store, duties

Osaka Steak house of Japan

* Waiter
* Food Prep
* Dishwasher
* In training to cook

Zephyr Products Lansing, KS

* Estimated quotes for customers by figuring in labor and material costs, and completion time.
* Created job routers for floor production.
* Worked with project managers to complete specific account projects.
* Converted 2-dimensional package plans of water slide projects to 3D models.
* Assembled plans and part blueprints for production.
* Created job parts plans and routers for specific labor steps involving: welding, fabricating, and assembling.

Impact Design Lansing, KS

## *Manager/CSR/Trimmer/Finisher*

* Communicated with clients on a daily basis to quote best-priced orders.
* Created routers to ensure project completion within specified timeframe.
* Coordinated with floor facilitators to meet shipping deadlines.
* Assisted machine operators in embroidering garments, pulling and trimming garments as needed.
* Inspected garments accordingly to purchase orders.
* Tagged, steamed, folded and packaged orders as needed for shipping.
* Distributed threads to job specific orders.
* Maintained thread inventory in system.

Education

*AutoCAD VoTECH Drafting* Hutchinson, KS

Donnelly Community College Lansing, KS

*Associates in Business ,* 31 Credits